



INTRODUCING FIREFLY

'Firefly' is NAIS' Parent Portal. Using Firefly you can easily – and confidentially – view your child's:

- Timetable
- Class blog and photos
- Letters and updates from your teacher
- Homework
- Contact details
- Weekly Parent Update

HOW TO USE FIREFLY:

Please click on: <https://naishk.fireflycloud.asia>

- Click on the green button – “Log in for the first time. Activate your account.”
- Type in your own personal email.
- This must be the email you have given us (both parents can log-in using their own individual emails).
- You will receive an email to your account to activate your account.
- You can now choose your own password.

If you have any issues, please click on: <http://help.fireflylearning.com/parents> or you can email: support@fireflylearning.com (type Nord Anglia in the subject line).

USEFUL TIPS:

Once you have activated your account(s) you will see this:

1. Your child (and siblings) on the right hand side.
2. Click on your child to see their timetable and what lesson they are in (in real time!)
3. You may see some blank lessons in the timetable. These are Mandarin classes. Once your child's set has been confirmed this will show up here.
4. Swimming lessons are shown as 'PE' (your child has three a week). Mouse-over the PE lesson. If it shows 'G' (G shows that the lesson takes place on the Ground Floor – ie. the swimming pool).
5. Please click on “Follow” in the Year Blogs section. Now it will pop up on your homepage each time it is updated (useful for tracking homework!).
6. You can also “Follow” other news, including our Weekly Parent Update.
7. You will soon be able to update your Contact Information.